



CONTACT: THOMAS COUGHLIN,
PRESIDENT & CEO
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THE SAFETY OF OUR CUSTOMERS, EMPLOYEES, AND COMMUNITIES ARE OUR MAIN PRIORITY AND WE PROVIDE THE FOLLOWING UPDATE RELATED TO CORONAVIRUS.

At BCB Bank, we remain committed to our customers and the local communities. Accordingly, we want to assist our customers and provide relief from hardships including, potential difficulties with loan payments or with any CD or deposit needs. If you're impacted by the coronavirus please feel free to contact us at 201-**823-0700** for assistance.

Our mobile banking and online banking services are available any time to help with your banking needs. You can [learn more](#) about depositing checks remotely, paying bills, setting up alerts and many other services by visiting our website. Additionally, our CALL CENTER is available seven days per week and can be reached at 201-823-0700 for any other customer service related matters.

We believe the financial sector, and in particular, community banking remains an important strength for our local markets. BCB Bank remains well capitalized with strong liquidity levels and focused on providing the support to its local markets.

We will follow the guidance from the Centers for Disease Control and Prevention, the World Health Organization, and various other state and local government entities.

AT OUR LOCATIONS:

The safety of our employees and customers is our primary focus at BCB Bank. Accordingly, we've taken the following steps:

- Suspended non-essential business travel, restricted external meetings, and cancelled large group BCB sponsored events.
- In our branches, we are increasing the routine cleaning services and focusing on disinfecting furniture, equipment, and other commonly used surfaces.
- In our buildings, we have enhanced procedures and steps to keep our facilities as clean and safe as possible. We have increased the quantity of hand sanitizers throughout all bank locations and made available additional individual sanitizing product for customer facing employees.

ON YOUR OWN:

It is important to stay up to date by visiting the [Centers for Disease Control and Prevention \(CDC\)](https://www.cdc.gov) website. Below, you will find some preventative daily steps you can take (as recommended by the CDC):

- Wash your hands often with soap and water for at least 20 seconds, especially after going to the bathroom; before eating; and after blowing your nose, coughing, or sneezing.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- If soap and water are not readily available, use an alcohol-based hand sanitizer with at least 60% alcohol.
- Avoid close contact with people who are sick.
- Clean and disinfect frequently touched objects and surfaces using a regular household cleaning spray or wipe.

We, at BCB Bank, recognize that coronavirus may potentially affect large numbers within our communities. Above all, we remain committed to keeping the safety and health of our customers, employees and communities as our top priority.

Respectfully,

A handwritten signature in black ink that reads "Thomas Coughlin". The signature is written in a cursive style with a large, prominent initial 'T'.

Tom Coughlin
President & CEO
BCB Bancorp and BCB Bank